



Quality, Health, Safety, Environment Management System Policy (QHSE Policy)

The Top Management of Impes Service S.P.A. believes that the adoption of an HSEQ Integrated Management System in compliance with the respective international standards is the fundamental tool for achieving the Company Mission: **to be an excellent company.**

Inspired by the 17 Sustainable Development Goals of the United Nations – 2030 Agenda, the **Top Management** has established the following purposes that must be pursued through its QHSE Management System:

- **Supporting the customer** by dedicating the utmost attention to their needs through innovation, reliability and integration of the best available technologies so as to increase their satisfaction.
- **Scrupulously analyze risks**, through analysis and new technologies, to increase safety and avoid undesirable events that can affect both the worker and the surrounding environment.
- **Implement a new educational model**: each worker must feel at the center of the project and this can only be achieved by stimulating him with training, information and continuous involvement through internal company courses.
- **Pursue continuous improvement** and encourage lasting, inclusive and sustainable economic growth also through the analysis of company performance indicators.
- **Apply human resource management and development practices** that promote an inclusive culture of access to corporate tasks and career growth, ensuring equal opportunities for all staff.
- **Optimize the consumption of raw materials and energy** to make costs and environmental impact as low as possible and further increase the quality of the service offered.
- **Promote the development of plants for the generation of electricity with reduced CO2 emissions**, through a significant plan to increase

renewable energy and the installation of new plants with high efficiency and flexibility.

- **Implement a responsible approach to the environment and climate change**, assessing the Company's Carbon Footprint, through advanced monitoring systems.
- **Implement more innovative maintenance policies** through preventive and predictive systems so as to reduce end-of-life waste, further improving the ecological footprint.
- **Improve decision-making** through strategic models to reduce bureaucracy and optimize work time.
- **Develop and implement HSEQ strategies** aligned with operational management and business development plans, transparently communicating to stakeholders the objectives and progress achieved in the areas of health, safety, environment and quality.

The above is pursued methodically and consistently by IMPES SERVICE S.p.A. with the awareness that the process of continuous improvement of performance requires a positive attitude and a joint effort on the part of all the members of the company staff.

In order to pursue these aims, the **Top Management**:

- **Delegation to the Head of the Integrated Management System**, the responsibility and authority for the Management of the Company's Integrated System.
- **It undertakes** to make the necessary resources available.
- **Ensures** that this Policy is communicated and understood within the Organization.
- **It establishes** comparative indices which, when analysed during the review of the system, make it possible to assess the improvements/benefits deriving from the application of the Management System in the medium term.

Ferrandina, 01/06/2024 The General Manager,

Impes Service S.p.A.
IL PRESIDENTE
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